

AKO VÁM SECURITY SLUŽBY VEDIA NAPOMÔCŤ PRI POSILŇOVANÍ ÚROVNE VÁŠHO ZABEZPEČENIA?

DUŠAN KAŠTAN, ESET



Digital Security **Progress. Protected. & SME** K O N F E R E N C I E

GARTNER

"In advanced security operations, additional staff members are needed to perform threat hunting and threat intelligence operations, but people with these more specialized skills are especially hard to find.

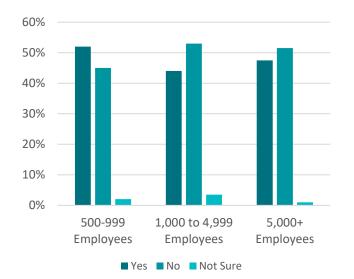
Managed services, such as managed detection and response (MDR), help organizations address this issue. "

Gartner: [2023 Planning Guide for Security], [Richard Bartley and Team], [10 October 2022] ID: G00775183



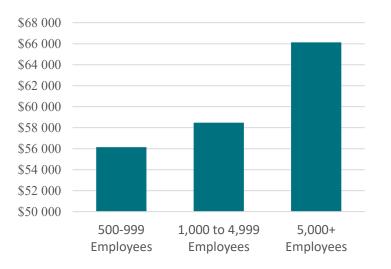
NO SURPRISE HERE: BREACHES ARE A REALITY

Source: Security Services Market Update Webinar, Q1 2022, IDC Security Services Team, January 2022



€IDC

Has your organization experienced a security breach in the past 12-24months?



What would you estimate the cost per breach?



A year of wiper attacks in Ukraine

ESET Research has compiled a timeline of cyberattacks that used wiper malware and have occurred since Russia's invasion of Ukraine in 2022

(e):r ESET Research

24 Feb 2023 - 11:30AM



A year of wiper attacks in Ukraine

"On October 11th, 2022, we also identified a previously unknown wiper, which we named **NikoWiper**. This wiper was used against a company in the energy sector in Ukraine. **NikoWiper** is based on the **SDelete Microsoft command line** utility for securely deleting files. "



Fantasy - a new Agrius wiper deployed through a supply-chain attack

ESET researchers analyzed a supply-chain attack abusing an Israeli software developer to deploy Fantasy, Agrius's new wiper, with victims including the diamond industry



7 Dec 2022 - 11:30AM



Fantasy – a new Agrius wiper deployed through a supply-chain attack

"Sandals is a 32-bit Windows executable written in C#/.NET. We chose the name because Sandals is an anagram of some of the command line arguments it accepts. It is used to connect to systems in the same network via SMB, to write a batch file to disk that executes the Fantasy wiper, and then run that batch file via PsExec with this command line string:

PsExec.exe /accepteula -d -u "<username>" -p "<password>" -s "C:\<path>\<GUID>.bat"

Amazon-themed campaigns of Lazarus in the Netherlands and Belgium

ESET researchers have discovered Lazarus attacks against targets in the Netherlands and Belgium that use spearphishing emails connected to fake job offers



30 Sep 2022 - 12:00PM



Amazon-themed campaigns of Lazarus in the Netherlands and Belgium

Location folder	Legitimate parent process	Malicious side-loaded DLL	Trojanized project
C:\ProgramData\PTC\	colorcpl.exe	colorui.dll	libcrypto of LibreSSL 2.6.5
C:\Windows\Vss\	WFS.exe	credui.dll	GOnpp v1.2.0.0 (Notepad++ plug-in)
C:\Windows\security\	WFS.exe	credui.dll	FingerText 0.56.1 (Notepad++ plug-in)
C:\ProgramData\Caphyon\	wsmprovhost.exe	mi.dll	lecui 1.0.0 alpha 10
C:\Windows\Microsoft.NET\Fram ework64\v4.0.30319\	SMSvcHost.exe	cryptsp.dll	lecui 1.0.0 alpha 10



FINDINGS OF ESET SURVEY

404 respondents from large companies (not only ESET customers)



On average, **91%** use / plan to use Services



87% request cybersecurity support 24/7/365



68% would prefer the vendor to deploy their products



75% expect their vendor to offer support, consultation and incident response



90% prefer response and remediation actions to be included in the monitoring and threat hunting service provided by vendor/3rd party



TRUSTED BY SOME OF THE WORLD'S BIGGEST PLAYERS









DB





Member of the Joint Cyber Defense Collaborative | CISA



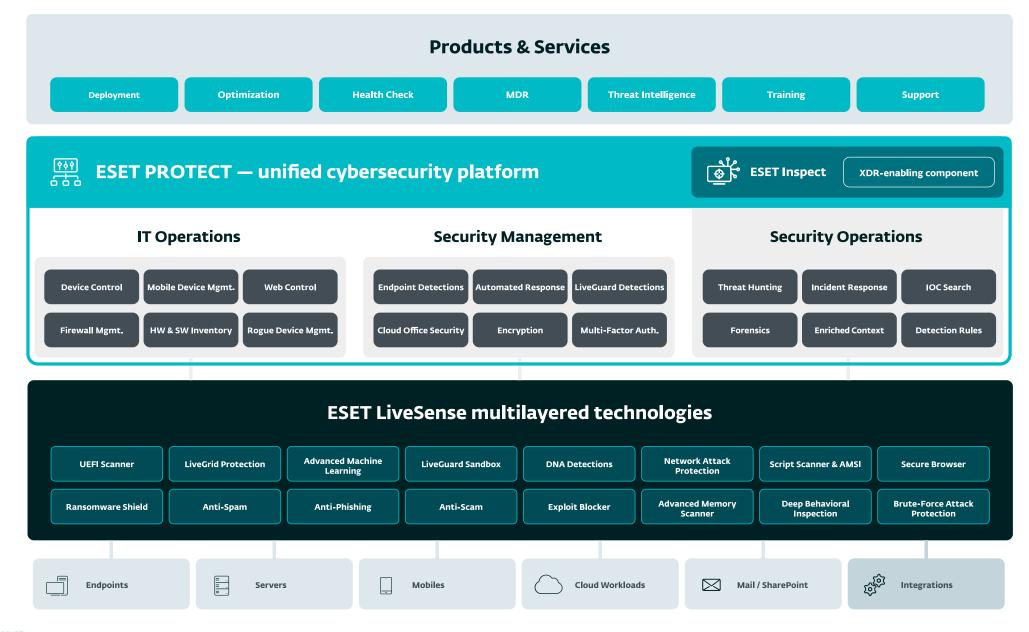
RECOGNIZED RESEARCH & DISCOVERIES SERVING CYBERSECURITY



ESET[®] Digital Security Progress. Protected. & **SME** KONFERENCIE ESET is one of the most active MITRE ATT&CK contributors, and one of the most referenced sources.

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ACTIVITY	STANDARD SECURITY SUPPORT	DETECTION AND RESPONSE ESSENTIAL	DETECTION AND RESPONSE ADVANCED	DETECTION AND RESPONSE ULTIMATE
	Best effort	Guaranteed by SLA	Guaranteed by SLA	Guaranteed by SLA
Malware: missing detection	\checkmark	\checkmark	\checkmark	\checkmark
Malware: cleaning problem	\checkmark	\checkmark	\checkmark	\checkmark
Malware: ransomware infection	\checkmark	\checkmark	\checkmark	\checkmark
False positive	\checkmark	\checkmark	\checkmark	\checkmark
General: Suspicious behavior investigation	\checkmark	\checkmark	\checkmark	\checkmark
Basic file analysis	_	\checkmark	\checkmark	\checkmark
Detailed file analysis	_	\checkmark	\checkmark	\checkmark
Digital forensic	_	\checkmark	\checkmark	\checkmark
Digital forensic incident response assistance		\checkmark	\checkmark	\checkmark
Support – rules	_	_	\checkmark	\checkmark
Support – exclusions			\checkmark	\checkmark
General: ESET Inspect (EI) security related question	_	_	\checkmark	\checkmark
El: Initial Optimization	_	_	\checkmark	\checkmark
El: Threat Hunting (on-demand)	_	_	✓	\checkmark
El: Threat Monitoring	_	_	_	\checkmark
El: Threat Hunting (proactive)	_	_	_	\checkmark
Deployment & Upgrade	_	_	_	\checkmark

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Digital forensic	_	\checkmark	\checkmark	\checkmark
Digital forensic incident response assistance		\checkmark	\checkmark	\checkmark
Support – rules	_		\checkmark	\checkmark
Support – exclusions	_	_	\checkmark	\checkmark
General: ESET Inspect (EI) security related question	_		√	√
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Deployment & Upgrade	_	_	_	\checkmark

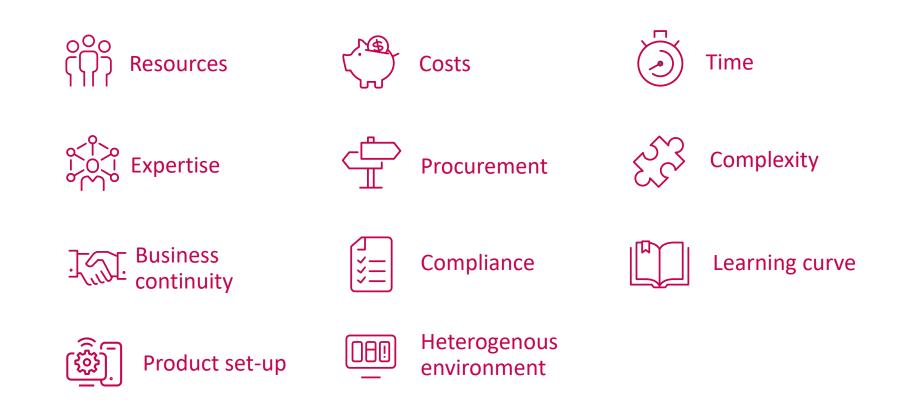
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Deployment & Upgrade	_	_	_	\checkmark

CHOOSE THE LEVEL OF SERVICE THAT FITS YOUR ORGANIZATION'S REQUIREMENTS PREMIUM SUPPORT

	STANDARD SUPPORT	PREMIUM SUPPORT ESSENTIAL	PREMIUM SUPPORT ADVANCED
Critical Severity (A) Response Time	Best effort	2 hours	2 hours
Serious Severity (B) Response Time	Best effort	4 hours	4 hours
Common Severity (C) Response Time	Best effort	24 hours	24 hours
Support availability	7:00-18:00, business days only	365/24/7	365/24/7
Customer Contacts	Limited	Unlimited	Unlimited
Priority call queuing	_	\checkmark	\checkmark
Number of tickets eligible for premium treatment	_	Limited	Unlimited
Dedicated account manager	_	_	\checkmark
Priority access to development teams	_	_	\checkmark
Proactive Informative Services	_	_	\checkmark
Deployment/Upgrade	_	_	\checkmark
HealthCheck	_	_	\checkmark

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CUSTOMER CHALLENGES (PAIN POINTS)

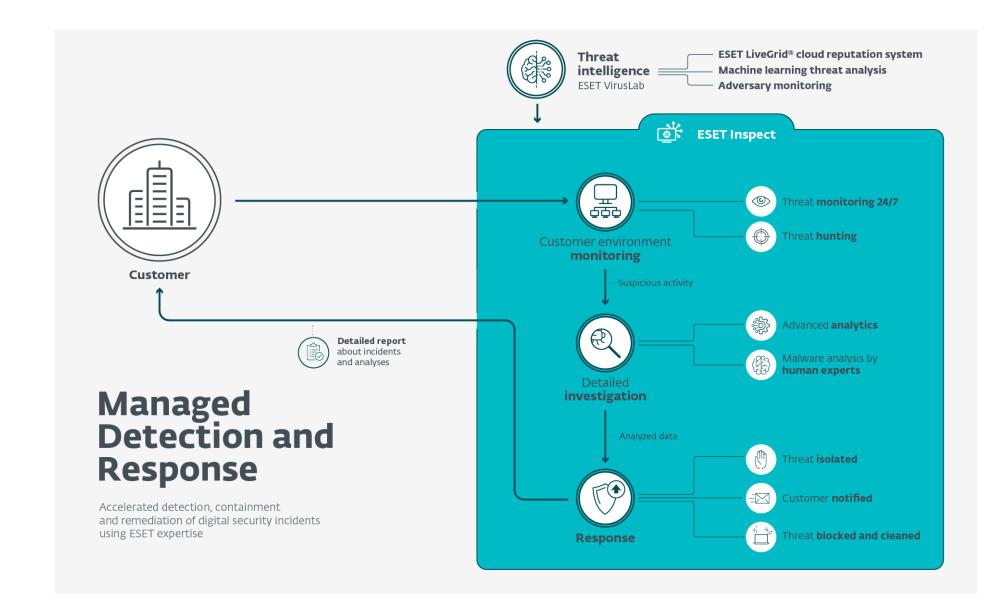




ESET SOLUTION TO CUSTOMER CHALLENGES









ADDITIONAL RECOMMENDED SERVICES



ESET Threat Intelligence

Extend your security intelligence from local network to global cyberspace.



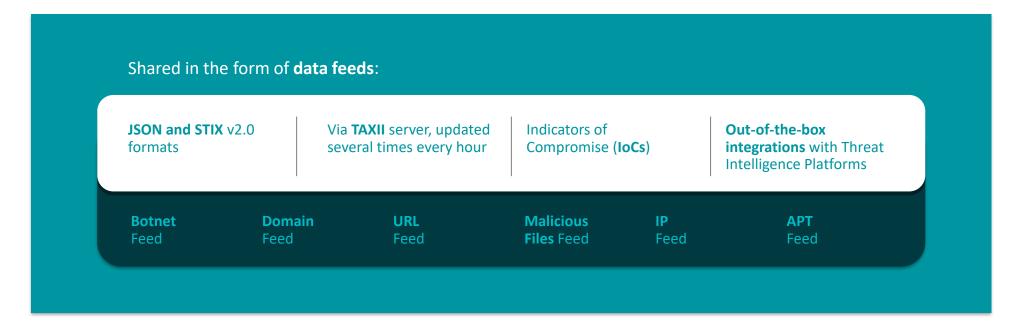
ESET Authorized Training Center

Online training platform for improving the skill-set of your sales force and customer care representatives.



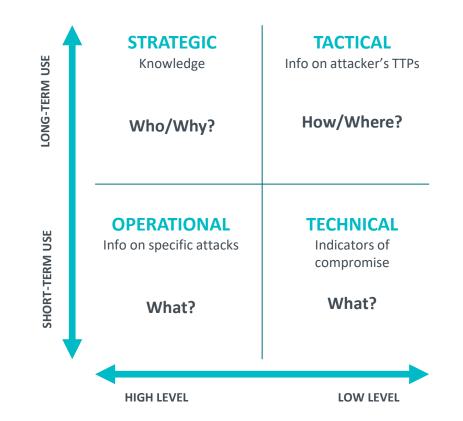
ESET THREAT INTELLIGENCE DATA FEEDS

Provides real-time global knowledge gathered by ESET experts on targeted attacks, advanced persistent threats, zero-days and botnet activities.





ESET THREAT INTELLIGENCE APT Reports PREMIUM



- Reports cover threat actors we track
- Activity Summary Reports
- Technical Analysis Reports
- Monthly Overview Reports
- WLS pre-publication access (where possible)
- IOCs available via MISP, STIX/TAXII
- YARA rules
- MITRE ATT&CK mapping
- Retrospective intelligence
- Access to analysts



Ďakujem za pozornosť



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