



**SECURITY
DAYS**

ESET MDR

14. apríl 2026 / hotel NH Bratislava Gate One



Cybersecurity
Progress. Protected.

& **SME** KONFERENCIE



Gabriel BALLA

Product manager

gabriel.balla@eset.com



**SECURITY
DAYS**

Kyberbezpečnostná služba MDR – dnes už AV nestačí

14. apríl 2026 / hotel NH Bratislava Gate One



Cybersecurity
Progress. Protected.

& **SME** KONFERENCIE



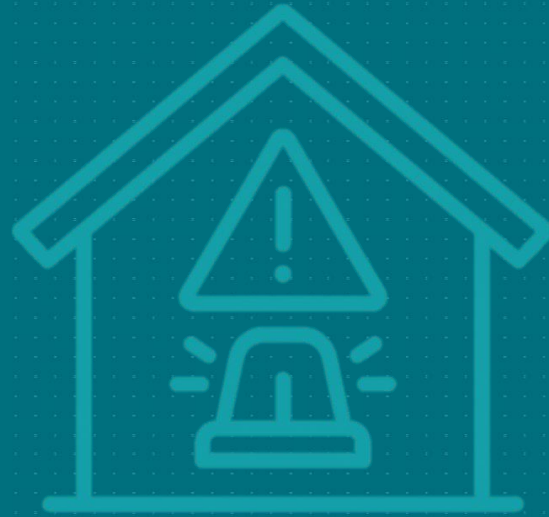
AV? MDR?

- Ak sa objaví správa o útoku, tak sa spomína zvyčajne:
 - Útočníka si dlho nevšimli
 - Nebol zabezpečený nepretržitý monitoring
 - Sofistikovaný útok nebol odhalený
- MDR ako poistenie – niekedy sa kupuje už neskoro
- Podľa globálnych dát sú firmy pod 1 000 zariadení (SMB) pod väčšou „paľbou“ ako veľké podniky
- Načo je mám potom antivirus?



**SECURITY
DAYS**

AV? MDR?



ANTIVIRUS



**SECURITY
DAYS**

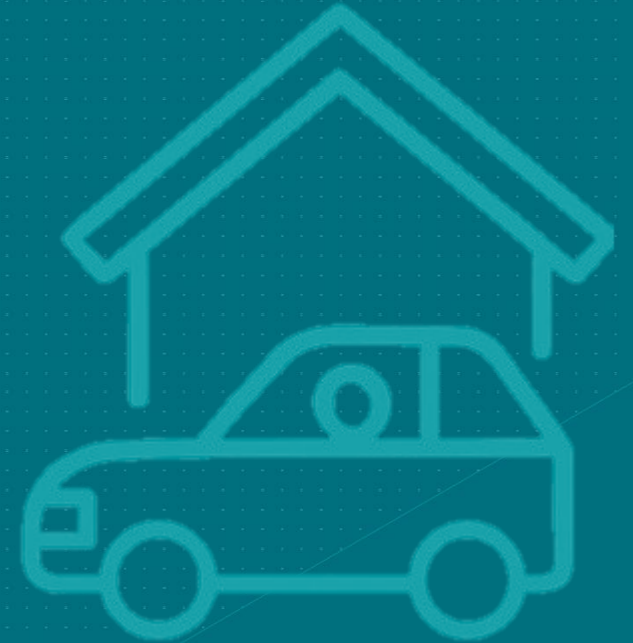
AV? MDR?





**SECURITY
DAYS**

AV? MDR?





**SECURITY
DAYS**

Prostredie MDR



SILA ESET PROTECT & Inspect

Hĺbková viditeľnosť hrozieb a útokov: **aké, kde a ako?**



Vedomosti ESET expertov

ESET má **špičkových** bezpečnostných výskumníkov monitorujúcich hrozby **24/7**



ESET MDR

Najvyššie hodnotená spravovaná bezpečnostná služba pre **vašu ochranu**



Cybersecurity
Progress. Protected.

& **SME** KONFERENCIE



Čo je bežné očakávanie zákazníkov?

- SOC výstupy bez SOC-u
- Riešenie, ktoré zastaví útoky na moju firmu
- Je dostupná 24/7/365
- Informuje ma o útokoch a poradí mi, ako sa tomu vyhnúť v budúcnosti
- Poskytne mi prehľad, čo sa dodáva cez službu
- Poskytne mi sumáre, reporty - hlásenia, ktoré viem použiť pre manažment
- Poskytne mi rýchlu pomoc, ak nastane incident alebo ak budem mať otázky ohľadne incidentu



**SECURITY
DAYS**

Celosvetové výzvy SOC tímov

- Stále sa meniace prostredie
- Neustála potreba vzdelávania
- Drahé nástroje (napr. SIEM a SOAR)
- Málo bezpečnostných expertov a vysoký dopyt zo strany firiem
- Lojalita – lovci talentov a náborári
- Príliš veľa dát, hlásení a alarmov
- Vyhořeníe



Cybersecurity
Progress. Protected.

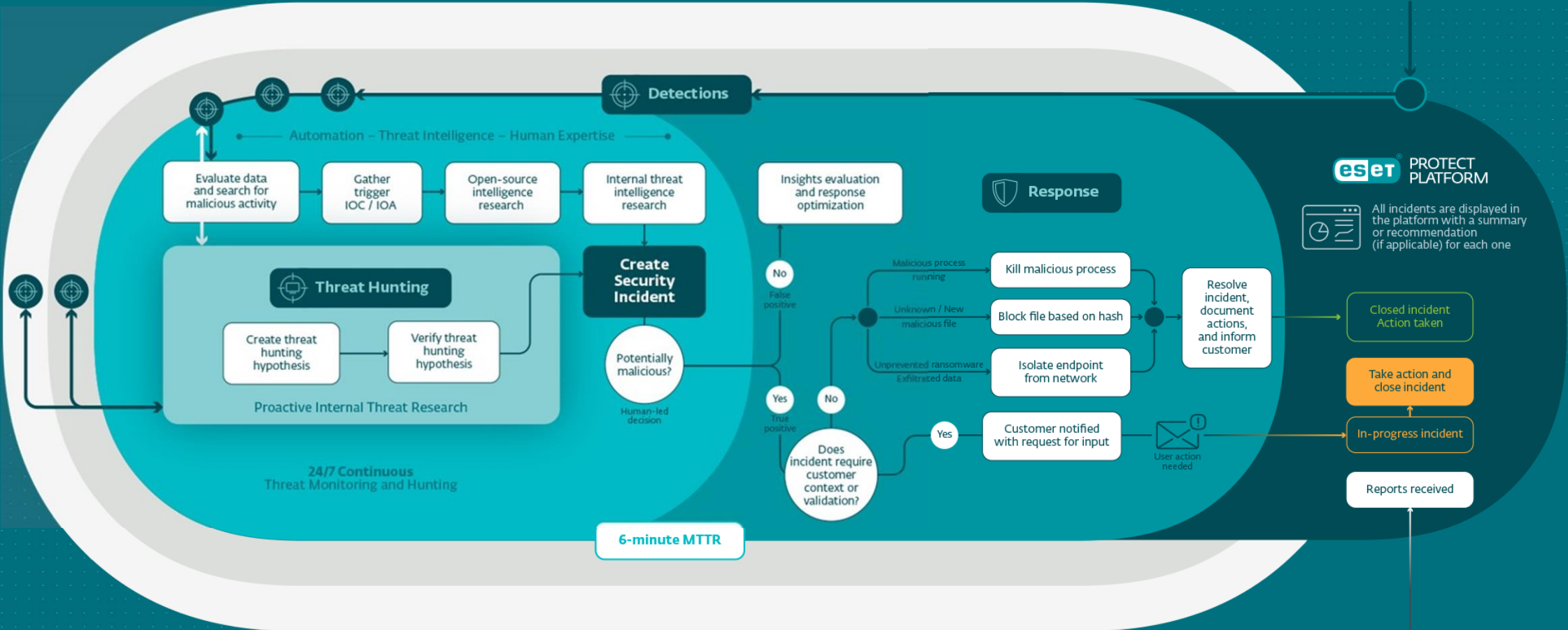
& **SME** KONFERENCIE



Ako funguje ESET MDR?



CUSTOMER



eSet PROTECT PLATFORM



All incidents are displayed in the platform with a summary or recommendation (if applicable) for each one



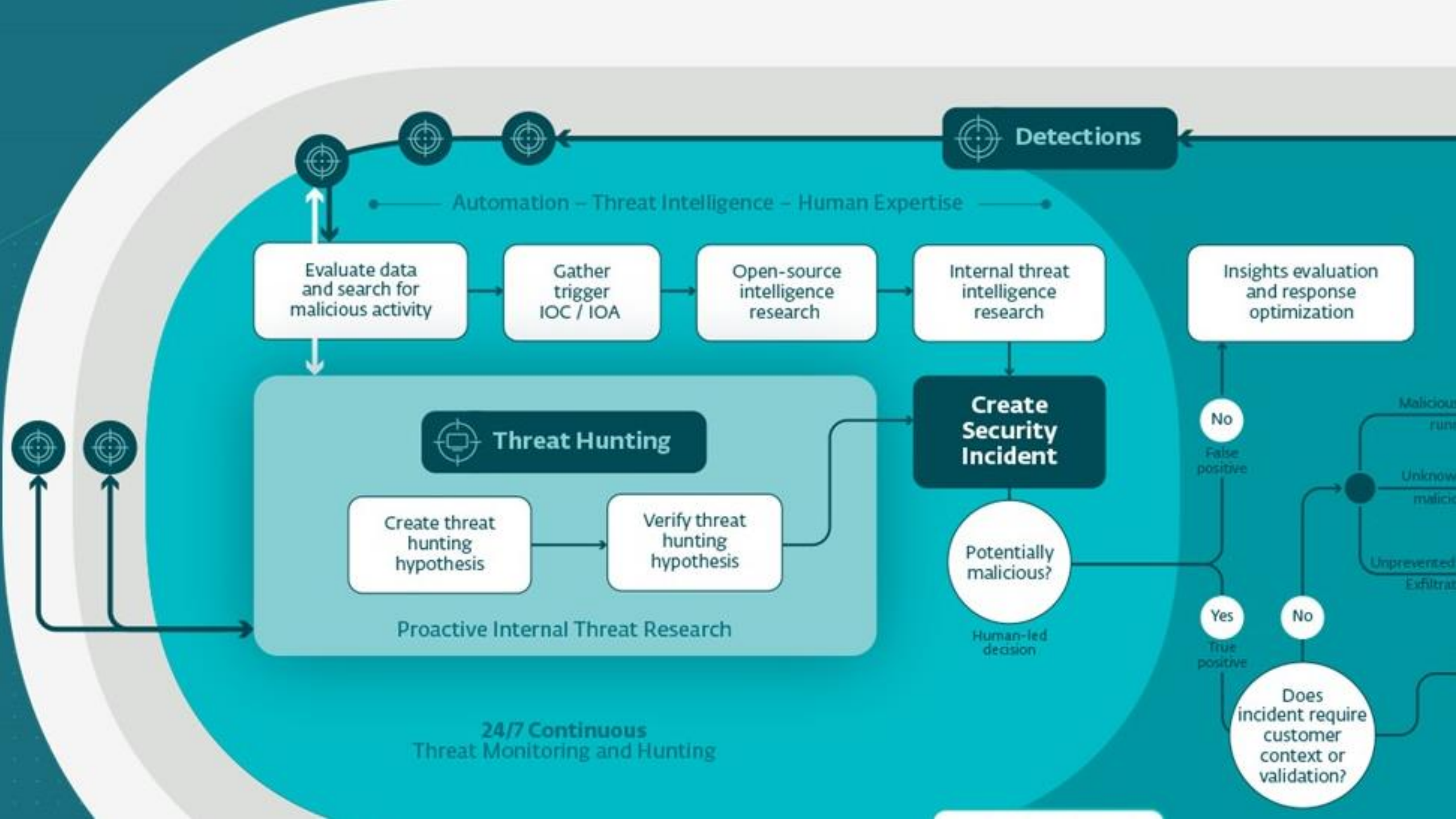
Create report

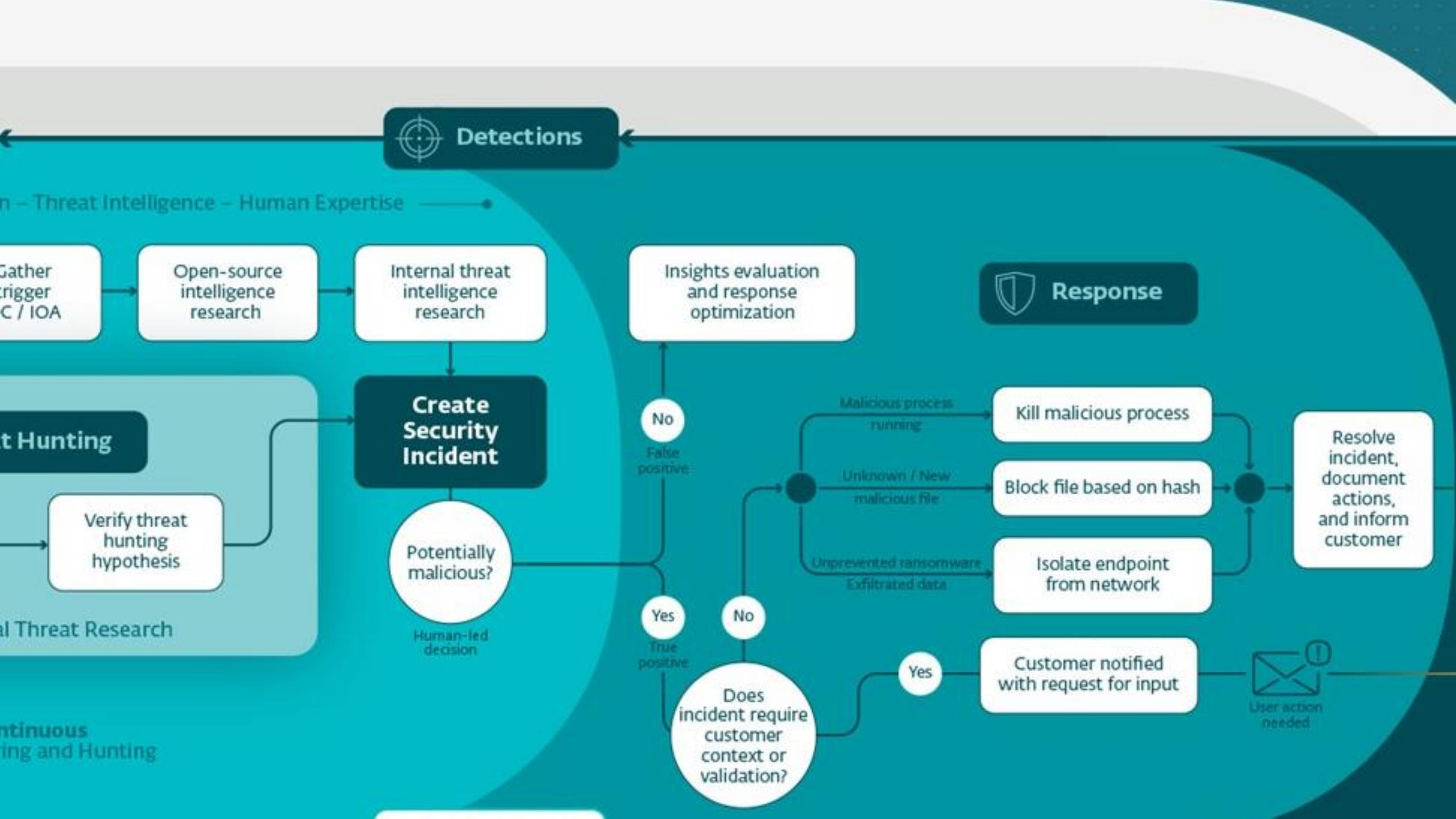


Create report



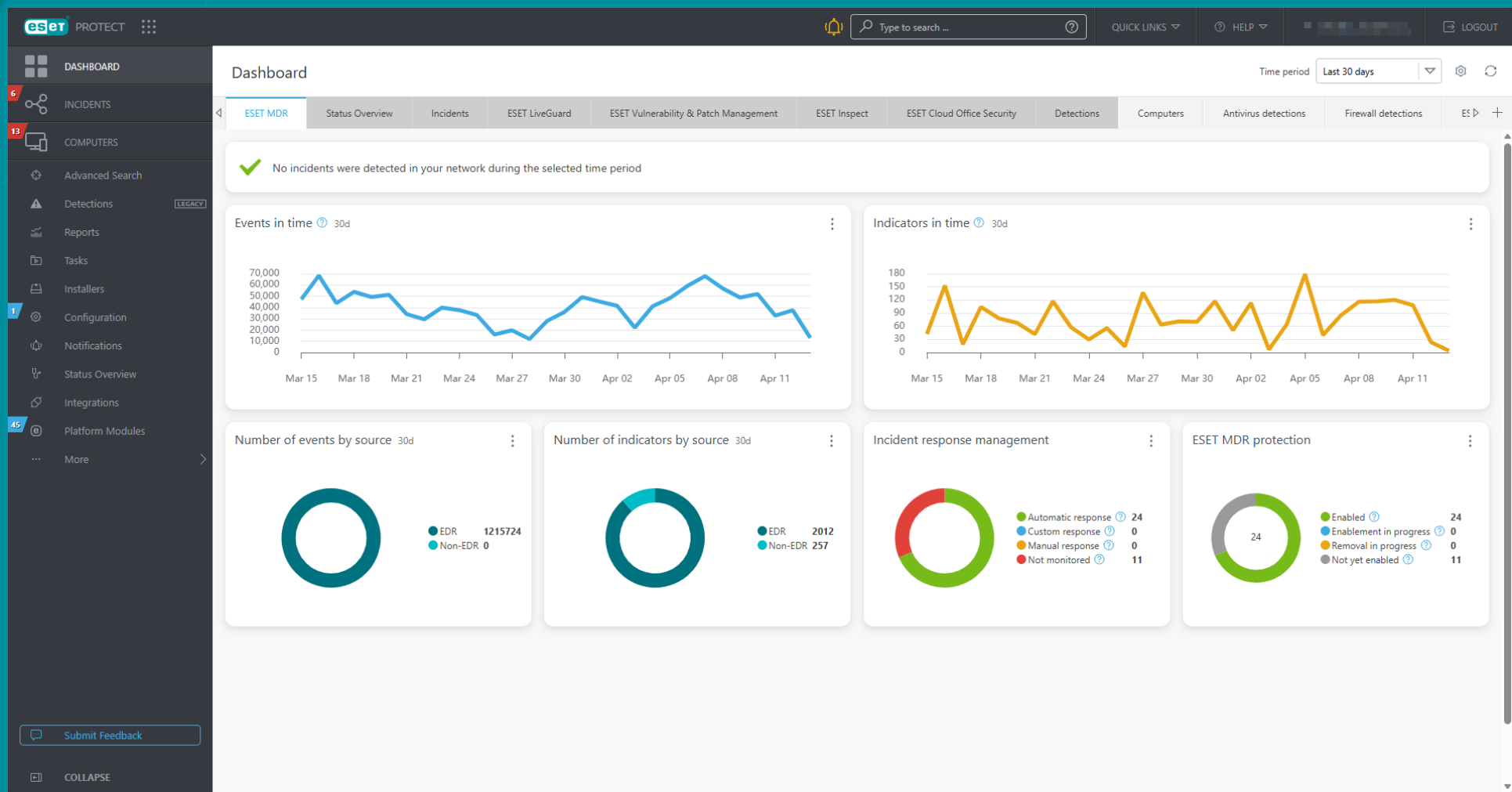
Cybersecurity Progress. Protected.







Prostredie MDR bez incidentov





SECURITY DAYS

Prostredie MDR s incidentom

The screenshot displays the ESET PROTECT MDR dashboard for the last 30 days. The interface includes a sidebar with navigation options like Dashboard, Incidents, Computers, Vulnerabilities, Patch Management, Advanced Search, Detections, Reports, Tasks, Installers, Configuration, Notifications, Status Overview, and Platform Modules. The main dashboard area is divided into several widgets:

- Incident statistics 30d:** Total incidents created: 13; Detections related to incidents: 121; All detections: 6,861.
- Closed incident resolution 30d:** Donut chart showing 4 True positive and 0 False positive incidents.
- Top impacted computers 30d:** Table listing computers and their incident counts.

Computer name	Incidents	Group name	Last seen
evilcorp2	6	/All/Companies/RSADemo/EvilC...	01/15/2026, 4:30 PM
evilcorp1	4	/All/Companies/RSADemo/EvilC...	01/15/2026, 4:30 PM
evilcorp3	2	/All/Companies/RSADemo/EvilC...	01/15/2026, 6:33 PM
mc-sql.maincompany.local	2	/All/Companies/RSADemo/RSA ...	01/29/2026, 9:57 AM
- Response actions 30d:** Donut chart showing 5 Isolate, 5 Kill process, 0 Clean and block, and 1 Block executable actions.
- Active incidents by status 30d:** Donut chart showing 7 Open, 0 In progress, and 2 Waiting for input incidents.
- Incident response management:** Donut chart showing 29 Automatic response, 0 Custom response, 0 Manual response, and 2 Not monitored incidents.
- ESET MDR protection:** Donut chart showing 29 Enabled, 0 Enablement in progress, 0 Removal in progress, and 2 Not yet enabled computers.
- Suppressed remediation actions:** A message stating "No suppressed remediation actions" with a REFRESH button.
- Incidents in time 30d:** Line chart showing incident counts by severity (High, Medium, Low) over time, with a peak in High severity incidents around Jan 14.
- Top MITRE ATT&CK techniques 30d:** Horizontal bar chart showing the frequency of various techniques, with Command and Scripting (T1059.003) being the most frequent.



SECURITY
DAYS

Reporting

ESET MDR Weekly Report ESET MDR

Weekly report: September 02, 2024 - September 08, 2024
Created: September 09, 2024, 09:09:13; UTC+1:00

Incident overview
All incidents from all sources according to severity

2 All incidents 2 High T: increase 0 Medium without change 0 Low without change

Incidents according to status
Key insight into the progression of incidents within the incident cycle

Resolved - Incidents where an issue was identified and addressed by ESET MDR

Incident pipeline
An overview of all detections, total incidents, and incidents resulting from detections, providing insight into service efficiency

	All detections	Detections related to incidents	Created incidents
September 2	2	0	0
September 3	7	0	0
September 4	36	5	2
September 5	5	0	0
September 6	2	0	0
September 7	0	0	0

ESET Cybersecurity
Progress. Protected.

ESET SERVICES

MDR THREAT REPORT

Q1 2026

A snapshot of ESET's global threat telemetry and research, featuring tailored security recommendations.

Quarterly coverage: January - March, 2026
Report date: April 2026



Cybersecurity
Progress. Protected.

& SME KONFERENCIE

Čo je bežné očakávanie zákazníkov?

- ✓ SOC výstupy bez SOC-u
- ✓ Riešenie, ktoré zastaví útoky na moju firmu
- ✓ Je dostupná 24/7/365
- ✓ Informuje ma o útokoch a poradí mi, ako sa tomu vyhnúť v budúcnosti
- ✓ Poskytne mi prehľad, čo sa dodáva cez službu
- ✓ Poskytne mi sumáre, reporty - hlásenia, ktoré viem použiť pre manažment
- ✓ Poskytne mi rýchlu pomoc, ak nastane incident alebo ak budem mať otázky ohľadne incidentu



**SECURITY
DAYS**

Budúce kroky – roadmapa pre ESET MDR



Zjednodušená cesta
aktivácie a
nainštalovanie služby



**Manažovanie
integrácii –**
identita, firewall,
CWP, e-mail a
NDR



**Incident
response –**
hĺbková analýza,
komplexný,
post-mortem
reporting



Cybersecurity
Progress. Protected.

& **SME** KONFERENCIE



SECURITY DAYS